

# Methods and Tools for Successful Management of Innovation Processes

**Dušan Bevc**  
**Invention Machine Corp.**

**Technology Transfer Conference**  
**October, 24. - 25. 2011**  
**Jožef Stefan Institute, Slovenia**

## Statement to Challenge:

---

Innovations are hard to predict. You can assign a certain number of expert hours to a project, but you can't guarantee that any specific level of innovation will happen.



# Business Aspects of Innovations:

- Rare unpredictable event with potentially important economic benefits
- Costs already consumed
- Scalability - revenue's order of magnitude
- Easy to store
- Added value over extended time period
- Enabling patent protection
- Temporary competitive advantage
- Possible spill-over effects

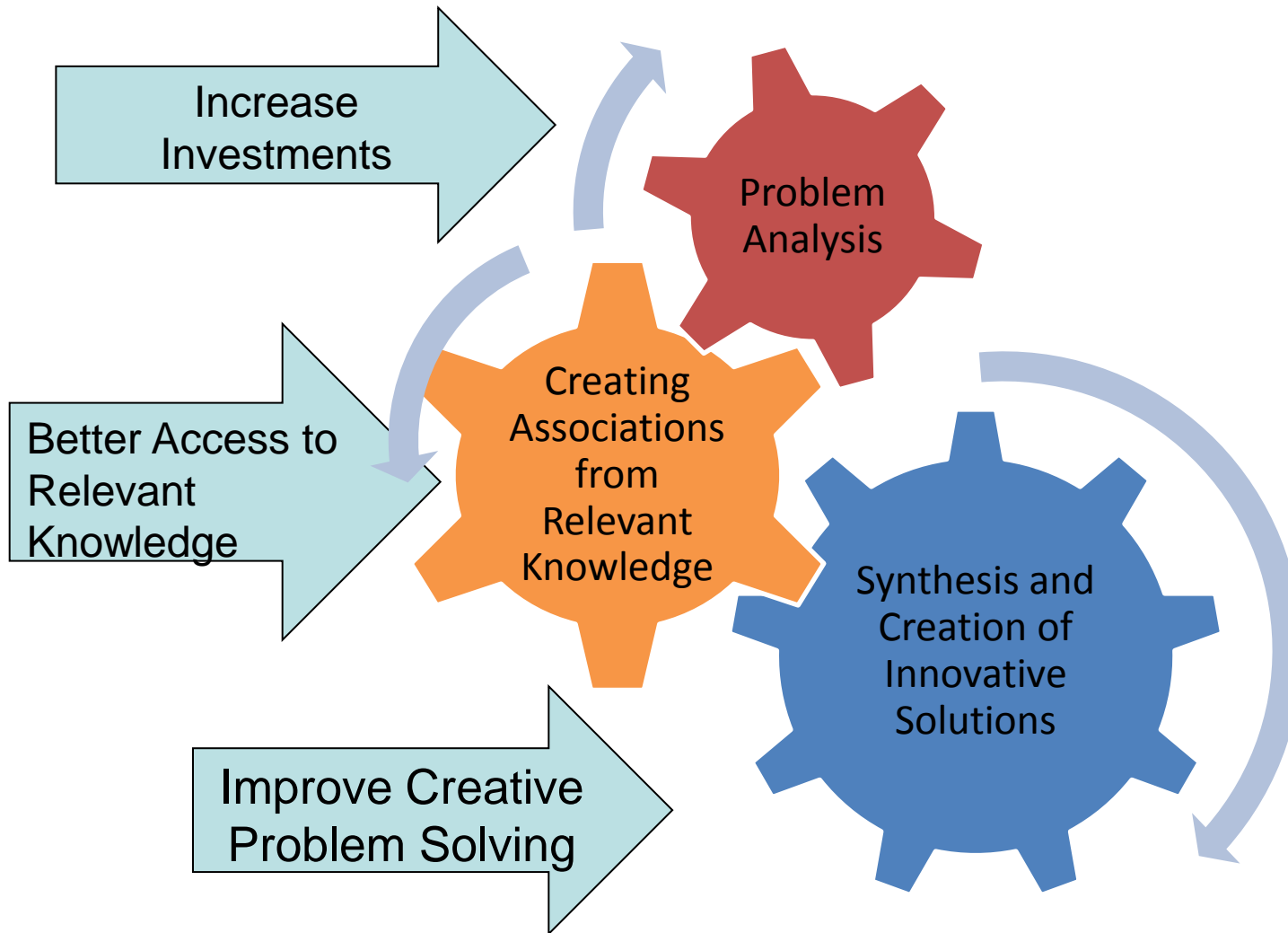
# Patents are Limiting Freedom to Operate

- A patent is a **monopoly** granted by a state to an inventor or his/her assignee for a limited period of time.
- Invention must be new, inventive (nontrivial) and **useful or industrially applicable**.
- The monopoly granted to a patentee is the **right to prevent others** from making, using, selling, or distributing the patented invention without permission.

# Inventions and Innovations



# How to Improve Innovation Process?



# Economic Success of Innovations

3.000 ( 5.000) raw ideas

100 initial projects

10 finished projects

2 new products on the market

1 successful product

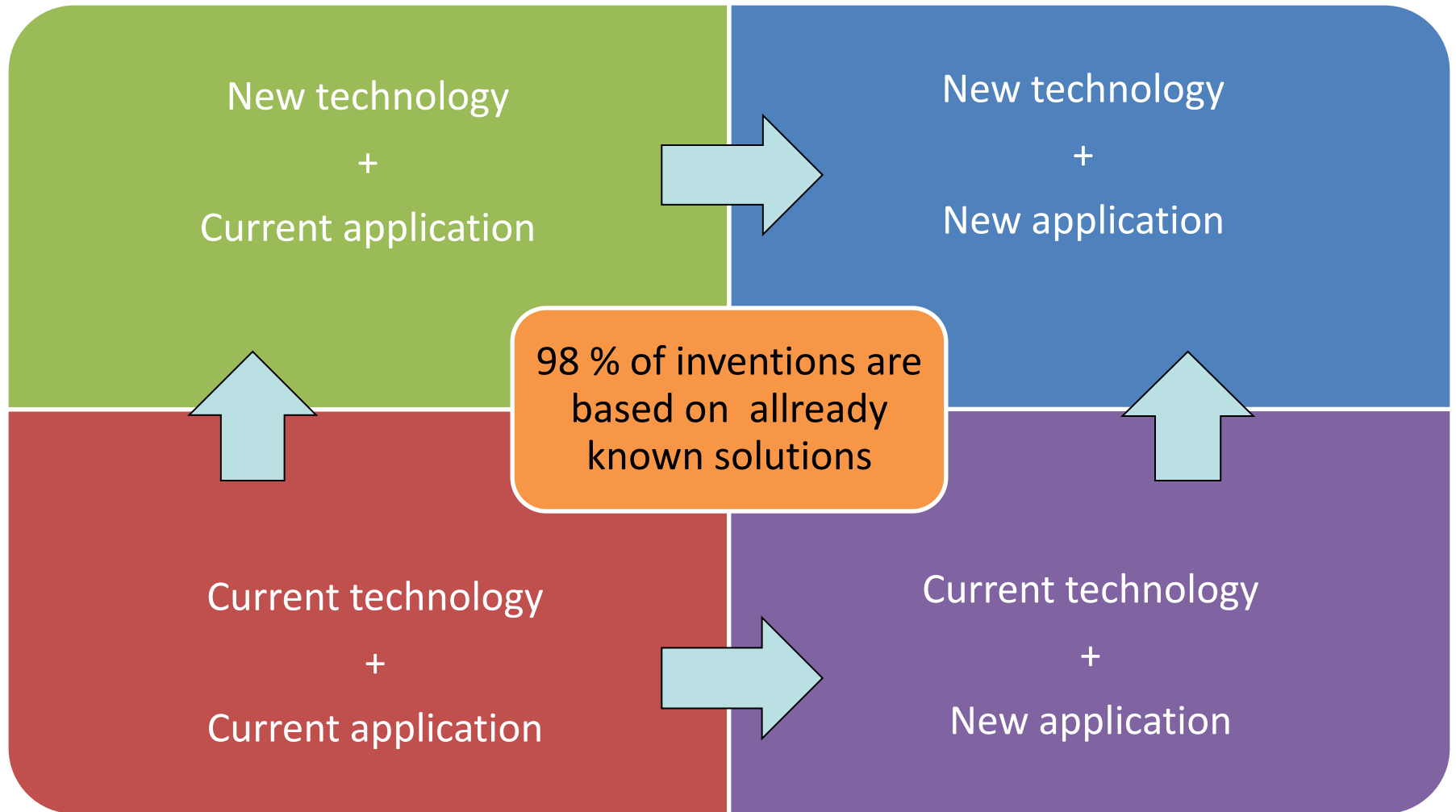
# Pareto principles - Nonlinear distributions

## 80% of the effects come from 20% of the causes

- 80% of profits come from 20% of customers
- 80% of complaints come from 20% of customers
- 80% of profits come from 20% of the time you spend
- 80% of sales come from 20% of products
- 80 % of books sold come from 20 % of writers
- 80 % of wealth is in hands of 20 % of population
- 80 % of academic citations come from 20 % of authors
- 80 % of revenues from innovations come from 20 % of them



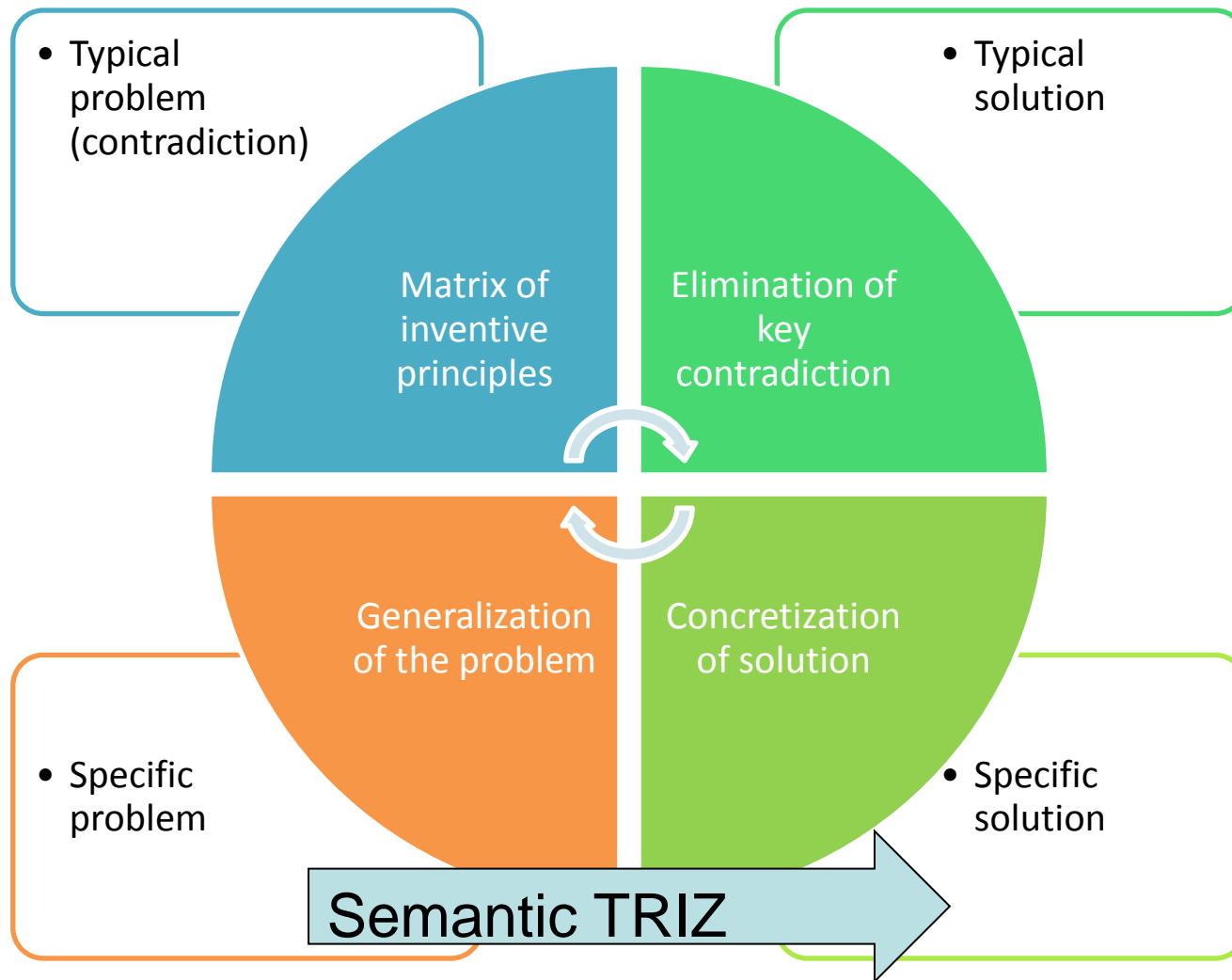
# Technology vs. Application



# TRIZ - Theory of Inventive Problem Solving

- Scientists, engineers and designers frequently face situations that qualify as **contradictions**, where improving one thing degrades another, or where requirements seem to ask you to go in two directions at the same time.
- Contradictions are frequently resolved through compromises, causing people to concede that they will not get the optimal situation they hoped for.
- TRIZ can help you to find an optimal solution, **without compromises**.

# TRIZ is Enabling Change of View



# What are these Companies doing differently?

## Aerospace & Defense



**Pratt & Whitney**  
A United Technologies Company



**BOEING**

**Honeywell**

**NORTHROP GRUMMAN**



**AIRBUS**

## Automotive

**MAHLE**



**BOSCH**



**BENTLEY**



## Consumer

**Char-Broil**



Unilever

**KINGSDOWN**

**HERSHEY'S**

The Hershey Company



*Leggett & Platt*  
INCORPORATED



## Energy & Environment



Statoil

**APS**  
Advanced  
Products &  
Systems  
**TECHNOLOGY**

**VEOLIA**

ENVIRONNEMENT

**SIEMENS**



## Industrial



**JOHN DEERE**

**SAINT-GOBAIN**



**ATI** Wah Chang



**BRADY**

JohnsonDiversey  
Clean is just the beginning



## Life Sciences

**Pfizer**

**IMMUCOR**  
GAMMA



**Medtronic**

*Johnson & Johnson*

**MEDRAD**  
Performance. For life.™

## Technology

**SONY**



**LG**

**CHRISTIE**

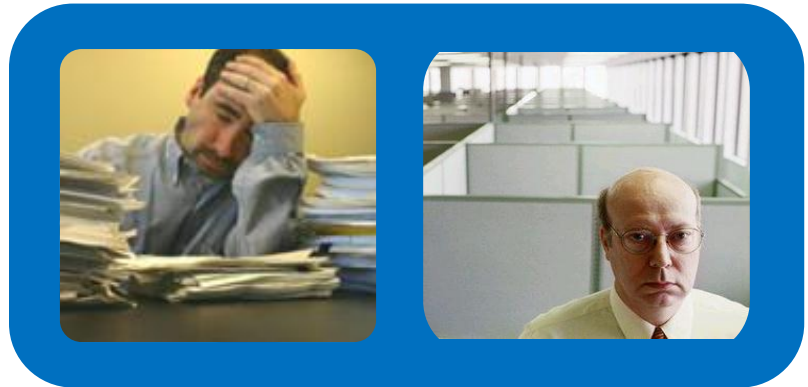
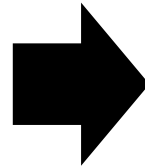


**FEI**

**SAMSUNG**

**TOSHIBA**

# Why Companies are Using Goldfire



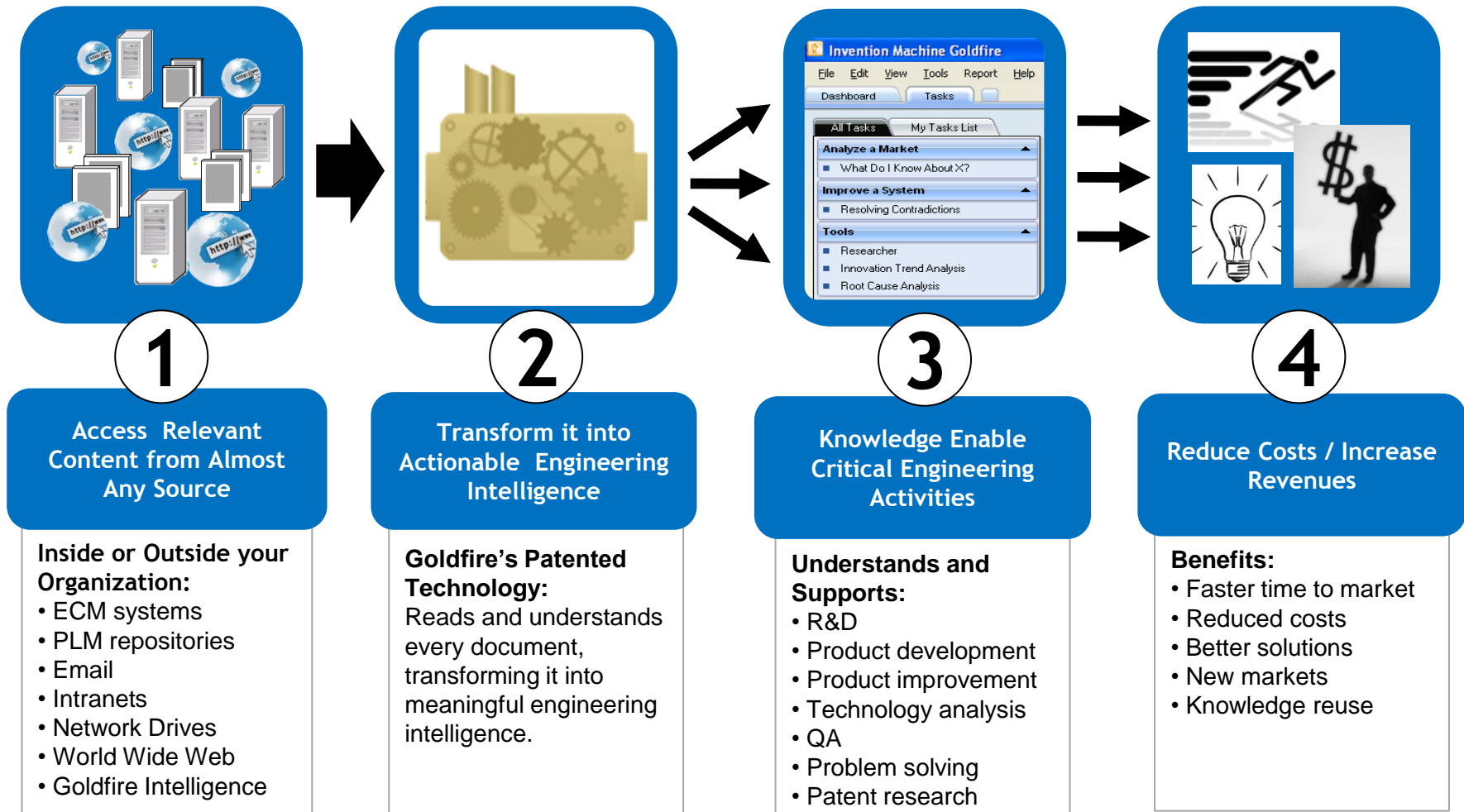
- Unable to leverage Internal knowledge
- Poor visibility into global content

- Reinvention and redundant activity
- Lessons-learned & tribal wisdom not readily captured & reused
- Can't leverage or apply ideas from other industries

- Problem & opportunity analysis incomplete
- Pace of innovation too slow

- Lack of timely, relevant insights
- Treat symptoms, repeat past errors, overlook known facts
- Idea generation not consistent
- Assumptions & past experience block creative thinking

# How Goldfire Can Help





# Access Relevant Content

## ■ Internal sources of value

- Private or shared folders; > 100 document types
- Email, corporate repositories, PLM repositories



SIEMENS



## ■ External content you value

- Competitor websites
- Supplier websites
- Customer websites



## ■ Goldfire Intelligence

- External content of high value to engineers & scientists
- Global patent literature
- Deep Web sites
- Innovation Libraries



Massachusetts  
Institute of  
Technology



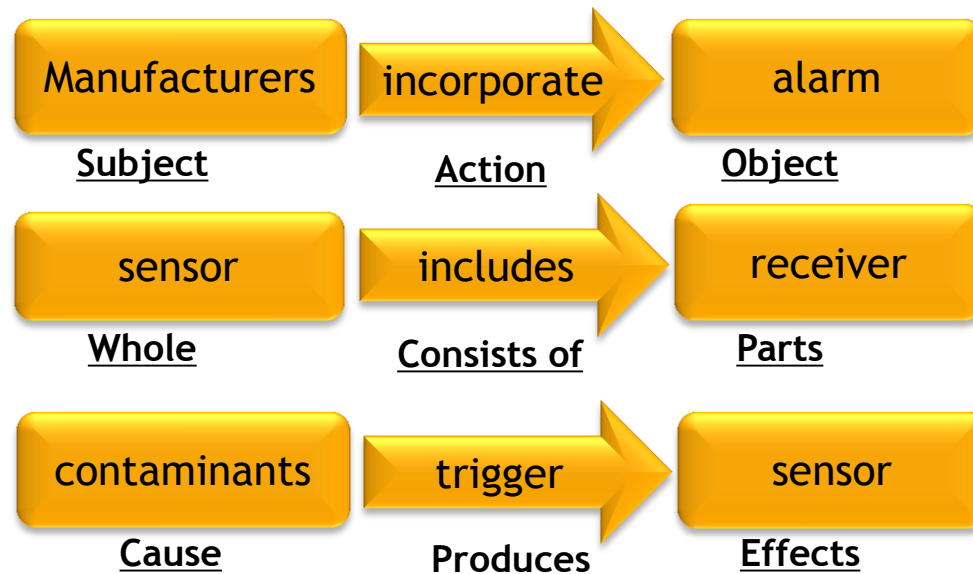
Goldfire Intelligence

# Create Actionable Innovation Intelligence

“Yet these contaminants can falsely trigger the sensor if they build up on the included emitter or receiver. To prevent such false triggering manufacturers incorporate an alarm output into the sensor circuitry.”

## Goldfire Semantic Technology

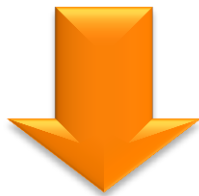
Goldfire extracts underlying meaning, so you get back precisely relevant answers



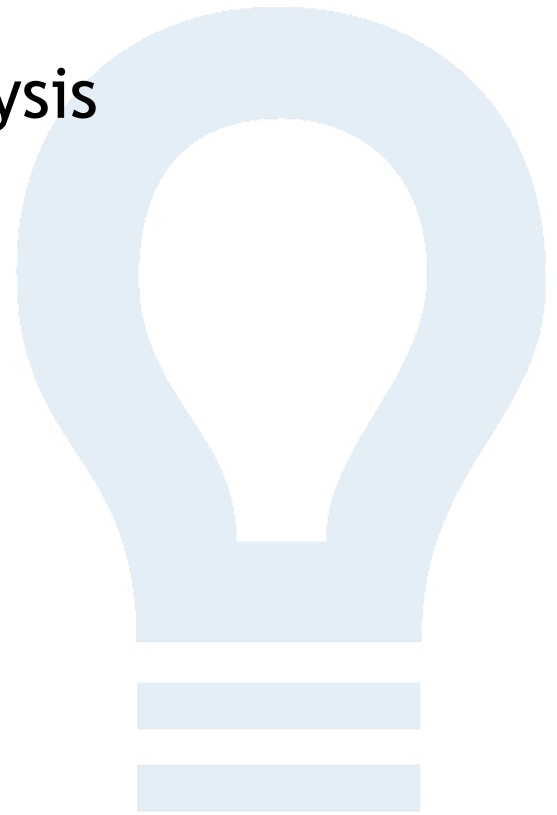


# Reduce Costs / Increase Revenues

- Reduced research time
- Elimination of redundant work
- Better problem & opportunity analysis



- Faster time to market
- Reduced Costs
- Better solutions
- New Markets
- Knowledge Re-use



# Where can Goldfire help you?

Market Analysis

New Product Development

Product Improvement

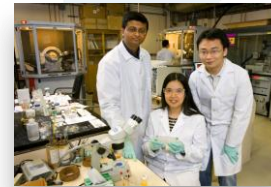
Leverage IP

## Users Include:

Engineers



Researchers



Scientists



Quality & Reliability



Marketing



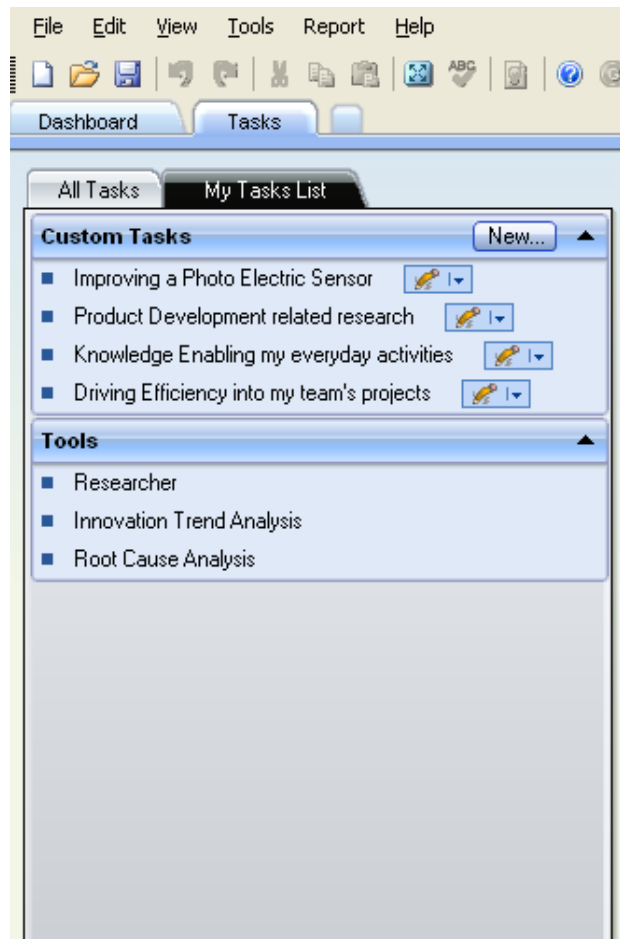
Business Development



# Research, Development & Design - Examples

## Product Development Scenario:

Our customers are reporting that our gate opening device sometimes opens the gate when there is no vehicle present



### Use Case Examples:

- 1) [Analyze a topic](#)
- 2) [Research a question](#)
- 3) [Brainstorm a Problem](#)
- 4) [Investigate a technology](#)



Researcher

- Researcher
- Knowledge Search
- Knowledge Base Browser
- Patent Collections
- Scientific Effects
- Inventive Principles
- System Modification Patterns

Type a general phrase or query, then view dozens of categories (concept lenses) filled with facts related to your topic

Query: As Natural Language

EN vehicle detection

Synonyms & Ontology Suggestions

Search In: All Available Knowledge Bases

Translation: into English

General facts about: vehicle detection

<b>Definitions (142)</b> <ul style="list-style-type: none"> <li>part of control system for vehi... (6)</li> <li>sophisticated technique ..... (5)</li> <li>member of first group ..... (4)</li> <li>application ..... (4)</li> <li>..... (3)</li> <li>..... (2)</li> <li>simplest form of recognizing s... (2)</li> <li>technology for wireless large-s... (2)</li> <li>stopping condition ..... (2)</li> <li>base of toll collection ..... (2)</li> </ul>	<b>More Specific (200)</b> <ul style="list-style-type: none"> <li>On-road vehicle detection ... (112)</li> <li>Real-Time Vehicle Detection. (68)</li> <li>robust vehicle detection ..... (56)</li> <li>vision-based vehicle detect... (37)</li> <li>Stereo vision-based vehicl... (34)</li> <li>emergency vehicle detection. (32)</li> <li>Automatic Vehicle Detection. (27)</li> <li>Fast vehicle detection ..... (27)</li> <li>reliable vehicle detection ..... (23)</li> <li>truck ..... (23)</li> </ul>	<b>Concepts (200)</b> <ul style="list-style-type: none"> <li>vehicle speed detection m... (501)</li> <li>vehicle detection system ..... (317)</li> <li>vehicle detection device ..... (143)</li> <li>vehicle detection means ..... (140)</li> <li>vehicle detection signal ..... (140)</li> <li>vehicle speed detection sig... (112)</li> <li>vehicle speed detection unit (102)</li> <li>vehicle occupant detection... (98)</li> <li>vehicle speed detection de... (96)</li> <li>vehicle detection algorithm ... (91)</li> </ul>	<b>Advantages (200)</b> <ul style="list-style-type: none"> <li>prevention of driver of vehicle. (26)</li> <li>prevention of accident ..... (6)</li> <li>avoidance of storage tank p... (5)</li> <li>prevention of injury ..... (5)</li> <li>prevention of unnecessary s... (4)</li> <li>protection of passenger from... (4)</li> <li>avoidance of output of incor... (4)</li> <li>prevention of unexpected c... (4)</li> <li>prevention of reduction of rel... (4)</li> <li>protection of front-seat occu... (4)</li> </ul>
<b>Disadvantages</b> <ul style="list-style-type: none"> <li>emission fault ..... (3)</li> <li>reduction of effective acceler... (1)</li> </ul>	<b>Methods (200)</b> <ul style="list-style-type: none"> <li>analysing live stream of image. (6)</li> <li>connection with aspect ..... (5)</li> <li>locating bounding box from e... (4)</li> <li>verifying vehicle presence wit... (4)</li> <li>assistance of operator ..... (3)</li> <li>minefield replacement ..... (3)</li> <li>safety timer circuit ..... (3)</li> <li>increment of bin in two-dimen... (3)</li> <li>as complimentary criterion for ... (3)</li> <li>securing of transport facility ... (2)</li> </ul>	<b>Conditions (200)</b> <ul style="list-style-type: none"> <li>time ..... (343)</li> <li>sensor ..... (136)</li> <li>accelerometer ..... (134)</li> <li>gyroscope ..... (114)</li> <li>airbag crash sensor ..... (93)</li> <li>distance ..... (82)</li> <li>wire strain gage ..... (82)</li> <li>gyroscope of accuracy ..... (82)</li> <li>point ..... (55)</li> <li>camera ..... (35)</li> </ul>	

Toggle to an interactive map of your research activities

Research Guide

General Facts

- Parts and Functions
- Parameters
- Causes and Effects
- People & Roles
- Companies
- Answers & Citations

Concept lenses grouped into high-level categories

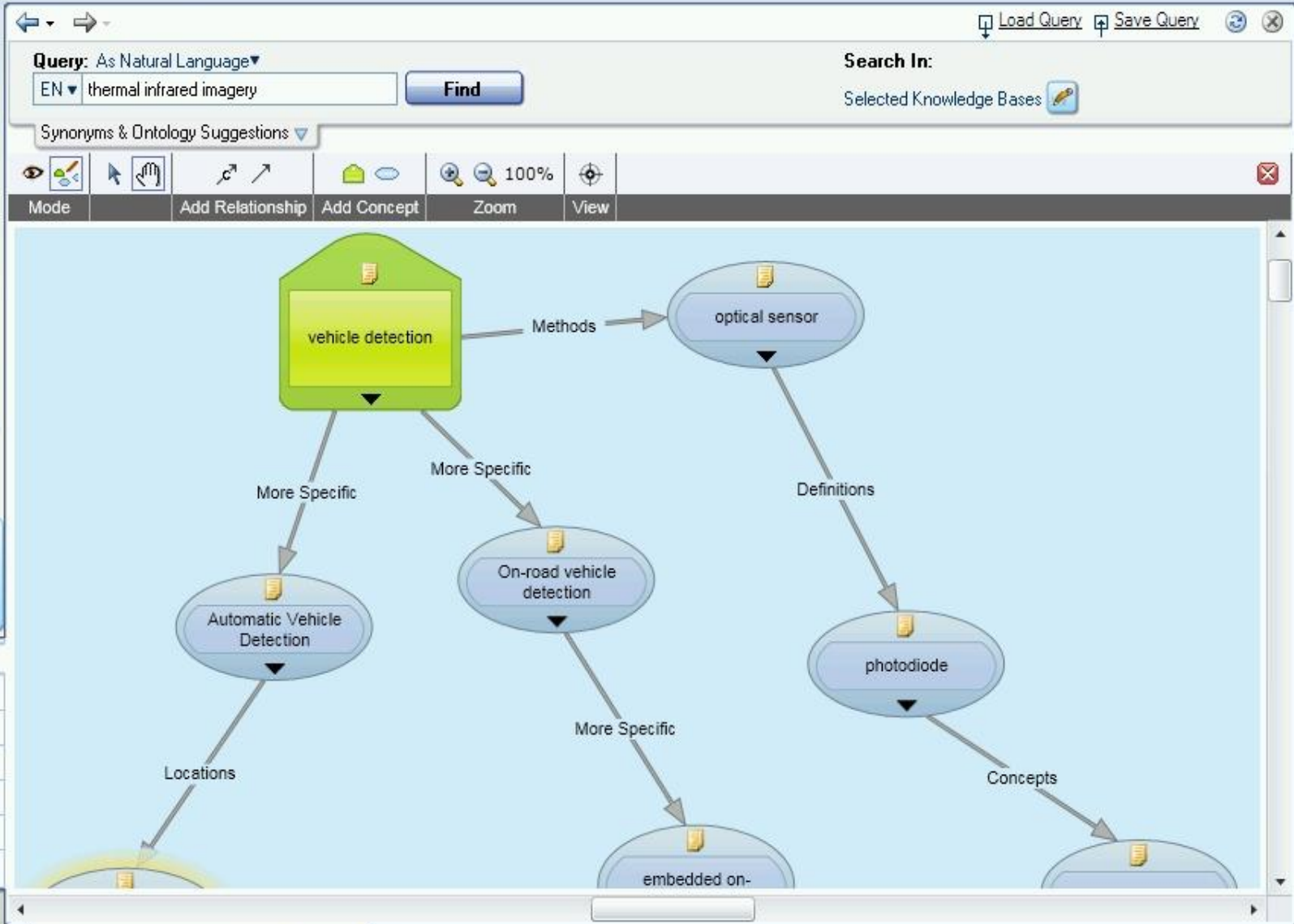
Made Up Of (45)

- Part Of (0)
- Objects Acted Upon (200)
- Functions (Action + Object) (200)
- Acting Subjects (200)
- Interactions (200)

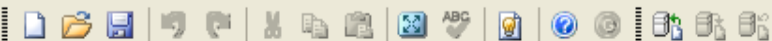
- Researcher
- Researcher
  - Knowledge Search**
  - Knowledge Base Browser
  - Patent Collections
  - Scientific Effects
  - Inventive Principles
  - System Modification Patterns
  - Solution Manager
  - Report



- General Facts
- Parts and Functions
  - Parameters
  - Causes and Effects
  - People & Roles
  - Companies
  - Answers & Citations







Researcher

- Researcher
- Knowledge Search
- Knowledge Base Browser
- Patent Collections
- Scientific Effects
- Inventive Principles

Query: As Natural Language

EN what can falsely trigger a sensor **Find**

Select Knowledge Sources

Type in a specific query

Search In: All Available Knowledge Bases

Result set classified for subsequent drill-down by Type of Answer, & by Topic

Answers & Citations

86 most relevant and 1949696 related documents

**Most relevant:**

1. **contaminant**

Yet these **contaminants** can **falsely trigger** the **sensor** if they build up on the emitter or receiver.

[Photoelectric Sensor Overview.doc](#)

1 Most relevant and 42 Related result(s) from this document set...

Link opens document & positions on the highlighted Relevant Sentence

Ranked answers are returned, not just a list of documents

Answers

All Answers

background	(3)
antenna or bird	(1)
light crystalline tank	(1)

Detail level: Less 
◀
▶
 More

**Url** D:\1 Motion Detection\Photoelectric Sensor Overview.doc

**Title** Photoelectric Sensor Overview.doc

**Facts** Today's photoelectric technology has advanced to the point where it is common to find a sensor that will detect a target less than 1 mm in diameter while other units have a sensing range up to 60 m. Although many configurations are available including laser-based and fiber optic sensors, all photoelectric sensors consist of a few of basic components. Each contains an emitter, which is a light source such as an LED (light emitting diode) or laser diode, a photodiode or phototransistor receiver to detect the light source, as well as the supporting electronics designed to amplify the signal relayed from the receiver. "Dark-On" and "Light-On" refers to output of the sensor in relation to when the light source is hitting the receiver. In reverse, if the output is ON while the receiver is detecting the light from the emitter, the sensor would have a "Light-On" output.

**Topics** sensor;sensors light;beam sensor;light;sensor output.

Document summaries automatically created

### Photoelectric Sensor Overview

Photoelectric sensors represent perhaps the largest variety of problem solving choices in the industrial sensor market. Today's photoelectric technology has advanced to the point where it is common to find a sensor that will detect a target less than 1 mm in diameter while other units have a sensing range up to 60 m. These factors make them extremely adaptable in an endless array of applications. Although many configurations are available including laser-based and fiber optic sensors, all photoelectric sensors consist of a few of basic components. Each contains an emitter, which is a light source such as an LED (light emitting diode) or laser diode, a photodiode or phototransistor receiver to detect the light source, as well as the supporting electronics designed to amplify the signal relayed from the receiver.

Long range photoelectric sensors typically offer the longest sensing distance of photoelectric sensors. Long range units are available with a 25 m and more sensing range. Long range is especially common in through beam photoelectric sensors such as models containing a laser diode as the emitter. Laser based photoelectric sensors are designed to increase sensing accuracy and detect smaller objects. These units are capable of detecting a well-collimated beam with little diffusion over the sensing ranges as long as 60 m. Even at long distances, some through beam laser sensors are capable of detecting an object 3 mm in diameter. Small objects as small as .01 mm can be sensed at closer ranges. However, while precision laser sensors the speed of response for laser and non-laser through beam sensors are the same, around 500 Hz. An added bonus to through beam photoelectric sensors is that they can effectively sense an object in the presence of a reasonable amount of airborne contaminants such as dirt. **Yet these contaminants can falsely trigger the sensor if they build up on the emitter.** To prevent such false triggering from build up on the sensor face, some sensors incorporate an **alarm output** into the sensor's circuitry. This feature monitors the amount of light on the receiver. If the amount light decreases to a certain level without a target in place, the sensor sends a warning out by means of a built in LED and/or an output wire.



Researcher

- Researcher
- Knowledge Search**
- Knowledge Base Browser
- Patent Collections
- Scientific Effects
- Inventive Principles
- System Modification Patterns
- Solution Manager
- Report

Research Guide

- General Facts
- Parts and Functions
- Parameters
- Causes and Effects
- People & Roles
- Companies
- Answers & Citations**

### Select Where to Search

Language: English

Corporate Knowledge	Personal Knowledge	Patent & Articles
<input checked="" type="checkbox"/> IMCCS02	<input checked="" type="checkbox"/> EN Local Files Knowledge Base	<input checked="" type="checkbox"/> EN U.S. Granted Patents
<input checked="" type="checkbox"/> imccs04	<input checked="" type="checkbox"/> EN Ethanol	<input checked="" type="checkbox"/> EN U.S. Patent Applications
<input checked="" type="checkbox"/> Windchill Content	<input checked="" type="checkbox"/> EN BRT Example	<input checked="" type="checkbox"/> EN European Granted Patents
<input checked="" type="checkbox"/> Teamcenter Data	<input checked="" type="checkbox"/> EN Capital Ideas- Booth...	<input checked="" type="checkbox"/> EN European Patent...
<input checked="" type="checkbox"/> ENOVIA Data	<input checked="" type="checkbox"/> EN Business & Financial	<input checked="" type="checkbox"/> EN WIPO PCT Publications
<input checked="" type="checkbox"/> SharePoint	<input checked="" type="checkbox"/> EN Israeli Patents	<input checked="" type="checkbox"/> EN Japanese Patent Abstracts
<input checked="" type="checkbox"/> Goldfire Marketing	<input checked="" type="checkbox"/> EN Test One	<input checked="" type="checkbox"/> JP Japanese Patent...
	<input checked="" type="checkbox"/> EN New Research Documents	<input checked="" type="checkbox"/> JP Japanese Granted Patents
	<input checked="" type="checkbox"/> EN Electronics Data	<input checked="" type="checkbox"/> EN Great Britain Granted...
	<input checked="" type="checkbox"/> EN Technical Specifications	<input checked="" type="checkbox"/> EN Great Britain Patent...
	<input checked="" type="checkbox"/> EN Legacy Product Files	<input checked="" type="checkbox"/> FR French Granted Patents
	<input checked="" type="checkbox"/> EN Product Documentation...	<input checked="" type="checkbox"/> FR French Patent Applications
	<input checked="" type="checkbox"/> EN Legacy Documentation	<input checked="" type="checkbox"/> DE German Granted Patents
	<input checked="" type="checkbox"/> EN Third Party Documents	<input checked="" type="checkbox"/> DE German Patent...
	<input checked="" type="checkbox"/> EN Competitor's Web Site	<input checked="" type="checkbox"/> DE German...
	<input checked="" type="checkbox"/> EN VMH	<input checked="" type="checkbox"/> EN IEEE Articles
		<input checked="" type="checkbox"/> EN MEDLINE/PubMed...
		<input checked="" type="checkbox"/> EN Deep Web
		<input checked="" type="checkbox"/> EN ASABE Articles
		<input checked="" type="checkbox"/> EN IOP Articles
		<input checked="" type="checkbox"/> EN OnePetro Articles
		<input checked="" type="checkbox"/> EN DSpace@MIT Articles

Buttons: Help, OK, Cancel

Project Explorer

Active Query

Information: into English

Results:

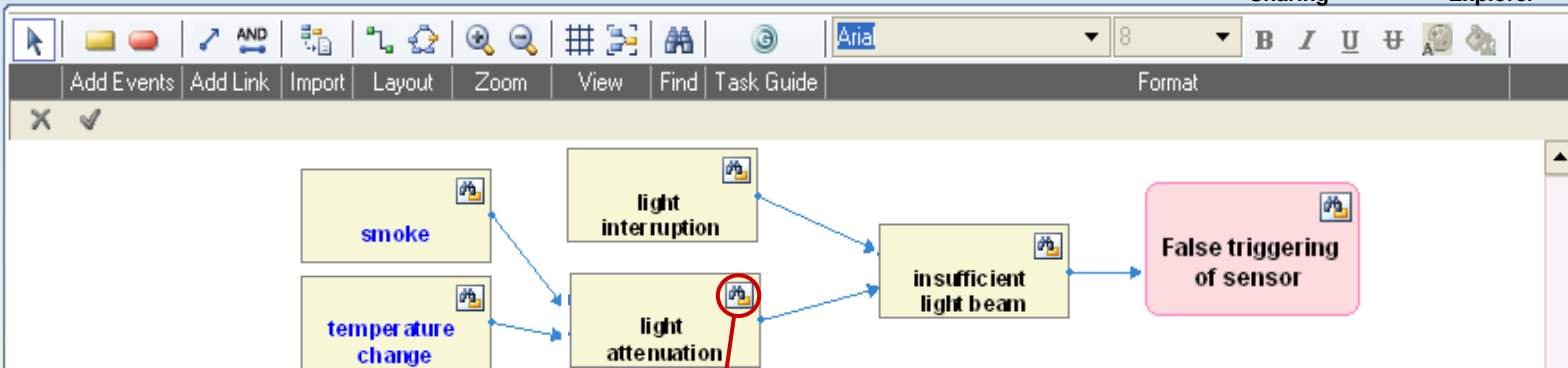
- ... (3)
- bird ... (1)
- ne tank... (1)
- ... (1)
- ... (1)
- ... (36)
- ... (11)
- or ... (8)
- e ... (6)
- ut ... (6)
- reet sensor ... (4)
- nsor ... (3)
- ... (2)
- logy occupancy... (2)
- sensor ... (1)

Buttons: Previous, Next



## Root Cause Analysis

- Project Description
- Search in Knowledge Bases
- Solution Manager
- Analyze & Solve Core Problem
- Build Cause-Effect Model
- Identify Core
- Solve in Sol Manager
- Model & Impro
- Report



## Cause Finder

Cause Search Cause Formulation Guide

1 Select causes that match effect **light attenuation**light attenuation  

## Causes from Knowledge Bases

- the high optical transmission being the necessary and d
- the fixed element in the tissue
- temperature change
- smoke
- the optical pass through the elliptical polarizer
- half-mirror
- the colored mark
- longer integrator length
- high index fluid
- the buildup of dust
- coupling of light into the plasmon mode
- the liquid crystal panel controller
- the body
- bending

2 

## Source Documents

Sources for cause **smoke** that matches effect **light attenuation**

...of mercury in the absorption tube, which contains the sample that is heated in the furnace, depends only on the amount of mercury present, not upon the light output of the lamp, nor the degree to which **smoke** is **attenuating the light**.

[US-3957375](#) Variable thickness double-refracting plate

...detector device 71 may be so formed that the light from the optical fiber cable FPb is input to the light receiving element 713 under a normal condition and **the light** to be input thereto is **attenuated** by **smoke** entering the chamber 711...

[US-4491830](#) Fire alarm system

...photo sensing unit are separately arranged to face with each other, and a pulse light is emitted from the light emitting unit at every constant period, and the photo sensing unit receives **the pulse light attenuated** by a **smoke**, thereby detecting a fire...

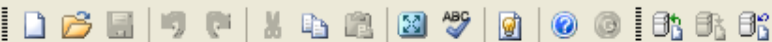
[US-4695734](#) Photoelectric smoke sensor including a photosensing data correction ratio correction circuit

If smoke is present within the smoke detecting space Z, **the detection light L1** is **attenuated** by **the smoke** and the charged voltage V1 of the capacitor C1 is lower than the charged voltage V2 of the capacitor C2.

[US-4838698](#) Extinction type detector

The invention relates to a light projection device for a photoelectric smoke sensor in which beam light is emitted into a monitored space and a fire is detected by receiving **the beam light** which is **attenuated**





## Root Cause Analysis

- ✓ Project Description
- ✓ Root Cause Analysis
- Build Cause-Effect Model
- Identify Core Problems
- Solve in Solution Manager
- Report



Problems and Solutions View

## Problems &amp; Solutions:

- Core problems
  - False triggering of sensor
    - Additional logic circuitry
    - Use of fiber optics
  - foreign light source
  - light attenuation
    - elimination of scattering of light
    - polishing of surface of window
    - suppression of absorption of light
    - reflective film
    - 3 - Local quality
    - Coordination:: dynamism

Rank Solutions...

## Problem description:

In order to eliminate the following undesirable event **False triggering of sensor**, eliminate event **light attenuation**.  
How to prevent **light attenuation**?



Subsystem to rank potential solutions

Libraries to stimulate creative ideas

## Solutions:

Knowledge Search

Effects

Principles

Patterns

User-defined

Query: How to prevent the light attenuation?

Find

English

Translation: into English Advanced

Stop Refresh

Corporate Knowledge

97 related results

Patents &amp; Articles

426 relevant results

## Most relevant:

1. **lamine portion contained by whole of substrate**  
(e) Al.sub.2 O.sub.3 is evaporated on the **whole of the substrate** (1) containing the **lamine portion** in order to prevent the **attenuation of light**.  
[US-4866406](#) Wide-band optical modulator
2. **smooth surface of window**  
To prevent **attenuation** of the transmitted **light** beam by scattering, both **surfaces of the window** 170 should be **smooth**, and preferably have a peak to peak RMS roughness, i.e., the vertical distance between the peaks and valleys of the

Knowledge sources automatically searched to find potential solutions

Save Solution(s)...

Previous

Who is working with technologies to automatically detect and classify a moving vehicle? And what are they doing?

Innovation Trend Analysis

- Innovation Trend Analysis
- Company Profile
- Competitive Analysis
- Technology Analysis**
- Patent Citation
- Solution Manager
- Report

Technology Analysis > Results: Company List Select Task

Technology:  Analyze

Your query was processed as a **Natural Language** expression. [Click here](#) to process the query as a **Boolean** expression.

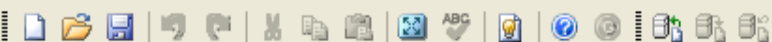
**Company List** Compare Patent Activity Inventors Patent List 139 assignee(s)

Assignee	No. of Patents	Activity Trend
<input checked="" type="checkbox"/> <input type="radio"/> Patents assigned to individual persons or to no Assignee	110	
<input checked="" type="checkbox"/> <input type="radio"/> Metrologic Instruments, Inc.	63	
<input checked="" type="checkbox"/> <input type="radio"/> INDUCTIVE SIGNATURE TECHNOLOG Inc.		
<input checked="" type="checkbox"/> <input type="radio"/> Raytheon Co.		
<input checked="" type="checkbox"/> <input type="radio"/> KONINKLIJKE PHILIPS ELECTRONIC N		
<input checked="" type="checkbox"/> <input type="radio"/> Schwartz Electro - Optic, Inc.	6	
<input checked="" type="checkbox"/> <input type="radio"/> The Boeing Co.	6	
<input checked="" type="checkbox"/> <input type="radio"/> DCRYPT CONSULTANCY SERVICES Ltd.	4	
<input checked="" type="checkbox"/> <input type="radio"/> Stratech Systems Ltd.	4	
<input checked="" type="checkbox"/> <input type="radio"/> ACCENTURE GLOBAL SERVICES GmbH	4	
<input checked="" type="checkbox"/> <input type="radio"/> Lear Corp.	4	
<input checked="" type="checkbox"/> <input type="radio"/> Donnelly Corp.	4	
<input checked="" type="checkbox"/> <input type="radio"/> GATEKEEPER, Inc.	3	
<input checked="" type="checkbox"/> <input type="radio"/> MobilEye Technologies, Ltd.	3	
<input checked="" type="checkbox"/> <input type="radio"/> Combitech Traffic Systems AB	3	

Understand what is happening with a technology, and who is doing it.

Save Solution  
[View inventors list for this company](#)  
[View patent list for this company](#)  
[Go to company profile](#)

View activity trend-lines, or lists of companies, inventors & patents



Innovation Trend Analysis

- Innovation Trend Analysis
- Company Profile

Technology Analysis > Results: Patent List

Technology:  Analyze

Company: Raytheon Co.

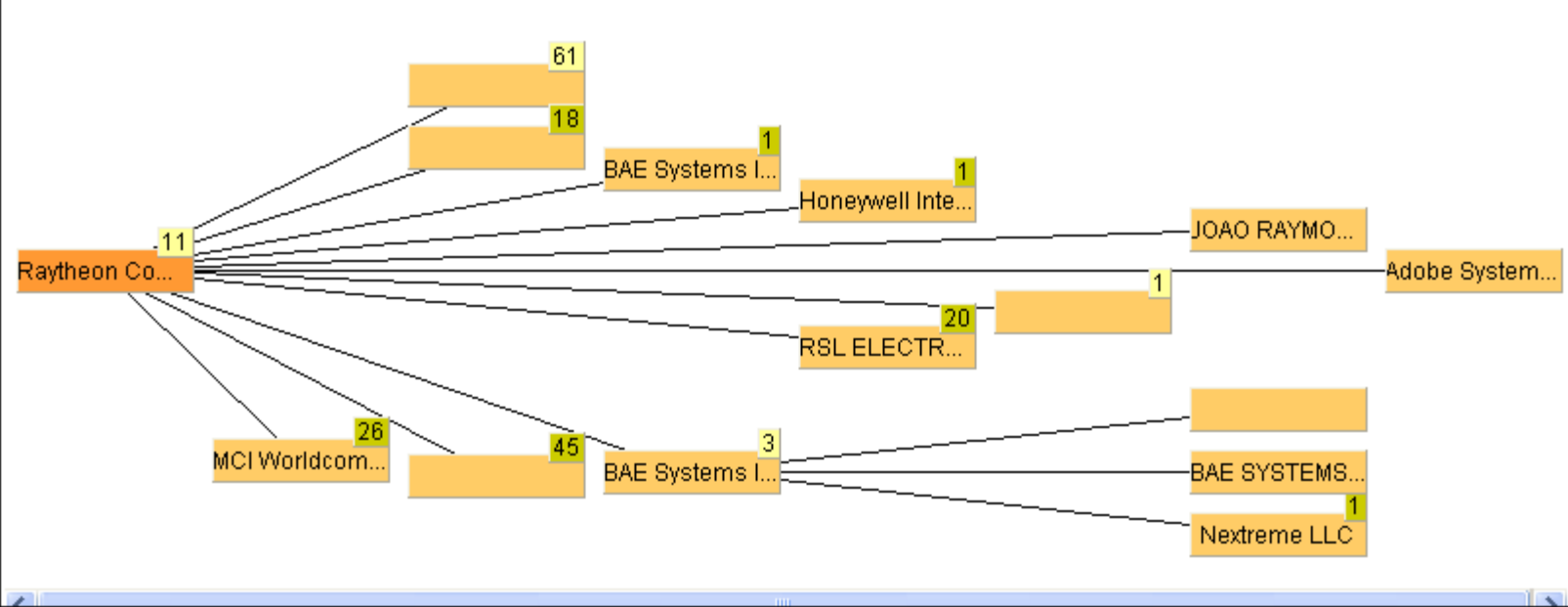
Goldfire - Patent Citation

US-6014447 Passive vehicle classification using low frequency electro- magnetic emanations  
Raytheon Company

Graph Table

Citation:  Backward  Forward Show: Assignee  Show year distribution  Original Size  Fit to screen

2000	2002	2003	2005	2006	2007	2008	2009
------	------	------	------	------	------	------	------



# Invention Machine

- A leading innovation software provider with hundreds of customers in more than 25 countries.
- Based in Boston, with offices in six countries and a global network of distributors and partners



# Questions & Answers



D.Bevc s.p.  
Business Consultancy and Agency

Regional distributor and partner  
Invention Machine Corp.

E-mail: [dusan.bevc@siol.net](mailto:dusan.bevc@siol.net)  
Phone: + 386 41 61 55 89

## Questions?